

Filing of complaints through SEBI's online portal 'SCORES' and 'SMARTODR portal'

Customer having any query/feedback/clarification may write to contact@stoxkart.com

In case of grievances for securities broking write to igc@stoxkart.com, for DP grievances to stoxkart@stoxkart.com. Incase client is not satisfied with the resolution client may also lodge grievances with SEBI at <https://scores.sebi.gov.in>

Procedure for Filing Complaints Easy & Quick

- A. Register On SCORES / SMARTODR Portal
- B. Mandatory Details For filing Complaints on SCORES: (Name, PAN, Address, Mobile Number, Email ID)
- C. Benefits:
 - i. Effective Communication
 - ii. Speedy Redressal of Grievance / Dispute

<http://scores.sebi.gov.in>

<https://smartodr.in/login>

SEBI MASTER CIRCULAR FOR ONLINE DISPUTE RESOLUTION (SMART ODR)

https://www.sebi.gov.in/legal/master-circulars/dec-2023/master-circular-for-online-resolution-of-disputes-in-the-indian-securities-market_80236.html