

DATA FOR EVERY MONTH ENDING

DATA FOR EVERY MONTH ENDING (Dec. 2023)

| S.No | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) |
|------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | | | | | | | |
| | NSE | | | | NIL | | | |
| | BSE | | | | NIL | | | |
| | MCX | | | | NIL | | | |
| | ICEX | | | | | | | |
| | MSEI | | | | | | | |
| | NCDEX | | | | | | | |
| 3 | Stock Exchanges | | | | | | | |
| | NSE | 2 | 0 | 2 | 0 | 2 | 0 | 0 |
| | BSE | | | | | | | |
| | MCX | | | | | | | |
| | ICEX | | | | | | | |
| | MSEI | | | | | | | |
| | NCDEX | | | | | | | |
| 4 | Other Sources (if any) | | | | | | | |
| | Grand Total | 2 | 0 | 2 | 0 | 2 | | 0 |

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (December - 2023)

| S.No | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----------|---------------|-------------------------------------|----------|-----------|-----------|
| 1 | Apr-23 | | | | |
| | NSE | 0 | 1 | 1 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| 2 | May-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| 3 | Jun-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| 3 | Jul-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| 4 | Aug-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |

| | | | | | |
|----------|---------------|---|---|---|---|
| | | | | | |
| 5 | Sep-23 | | | | |
| | NSE | 0 | 1 | 1 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| | | | | | |
| 6 | Oct-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| | | | | | |
| 7 | Nov-23 | | | | |
| | NSE | 0 | 0 | 0 | 0 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |
| | | | | | |
| 8 | Dec-23 | | | | |
| | NSE | 0 | 2 | 0 | 2 |
| | BSE | 0 | 0 | 0 | 0 |
| | MCX | 0 | 0 | 0 | 0 |
| | MSEI | 0 | 0 | 0 | 0 |
| | NCDEX | 0 | 0 | 0 | 0 |
| | ICEX | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints (Till- Dec 2023)

| Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 2018-19 | | | | |
| NSE | - | - | - | - |
| BSE | - | - | - | - |
| MCX | - | - | - | - |
| MSEI | - | - | - | - |
| NCDEX | - | - | - | - |
| ICEX | - | - | - | - |
| 2019-20 | | | | |
| NSE | - | 2 | 2 | - |
| BSE | - | - | - | - |
| MCX | - | - | - | - |
| MSEI | - | - | - | - |
| NCDEX | - | - | - | - |
| ICEX | - | - | - | - |
| 2020-21 | | | | |
| NSE | - | 3 | 3 | - |
| BSE | - | 1 | 1 | - |
| MCX | - | - | - | - |
| MSEI | - | - | - | - |
| NCDEX | - | - | - | - |
| ICEX | - | - | - | - |
| 2021-22 | | | | |
| NSE | - | 9 | 9 | - |
| BSE | - | 1 | 1 | - |
| MCX | - | - | - | - |
| MSEI | - | - | - | - |
| NCDEX | - | - | - | - |
| ICEX | - | - | - | - |
| 2022-23 | | | | |
| NSE | - | 7 | 7 | - |
| BSE | - | - | - | - |
| MCX | - | 1 | 1 | - |
| MSEI | - | - | - | - |

| | | | | |
|---------------------------------|---|----------|----------|----------|
| NCDEX | - | - | - | - |
| ICEX | - | - | - | - |
| 2023-24 (TillDEC,23) | | | | |
| NSE | - | 6 | 4 | 2 |
| BSE | | - | - | |
| MCX | - | - | - | - |
| MSEI | | - | - | - |
| NCDEX | | - | - | - |
| ICEX | | - | - | - |
| | | | | |